

Quality Policy

It is the intention of MKBarrel Trading FZCO to be an international leader in Technical Solutions for Oil&Gas engineering. We shall accomplish this with competent MKBarrel Trading FZCO personnel delivering quality, performance, reliability, and value creation for all our customers and other interested parties in a responsible manner that protects occupational health and safety and minimizes adverse impact on the environment as a result of our activities.

MKBarrel Trading FZCO has a company-wide commitment to quality performance. This means that we aim to consistently meet the needs and expectations of our customers and comply with customer, statutory, regulatory, internal, and industry quality requirements.

MKBarrel Trading FZCO operating system (MKBOS) contributes to this commitment. Through the continual improvement of MKBOS, we strive to improve quality performance thereby increasing customer satisfaction and achieving company goals and quality objectives.

At MKBarrel Trading FZCO, we believe that quality is everyone's responsibility. All employees shall be committed to maintaining and improving quality in all their activities undertaken on behalf of the company through adherence to eight quality principles:



1. Customer focus

An understanding of the current and future needs of our customers and other interested parties helps us to achieve sustainable success. We believe that every interaction with our customers provides us with an opportunity to create more value for them, which leads to customer satisfaction and loyalty.



2. Compliance

To achieve compliance, we shall identify, understand, and ensure we abide by all applicable customer, statutory, regulatory, internal, and industry requirements for oilfield equipment and service delivery at all MKBarrel locations and work sites. We believe that achieving compliance will help to minimize the risk exposure to us, our customers, and other interested parties.



3. Unity of purpose

Creation of company-wide engagement is essential to achieve our objectives. We believe that having a strong unity of purpose increases our effectiveness and efficiency in meeting company objectives and therefore develops and improves our capability to deliver desired results.



4. Engagement

Having competent, empowered, and engaged employees helps our capability to create and deliver value to all stakeholders. We believe that having a high degree of employee engagement contributes to increased employee motivation and satisfaction and creates a company-wide focus on shared values and organizational culture.



5. Process approach

Being able to manage activities to achieve consistent and predictable results is essential. We believe that following a process approach enables us to provide assurance to our customers and other interested parties that we can deliver consistency, effectiveness, and efficiency in all that we do.



6. Continuous improvement

Success comes from continually improving every aspect of our business. We believe that a systematic approach to managing continuous improvement initiatives leads to improved performance, enhanced organizational abilities, and customer satisfaction.



7. Evidence-based decision making

Decisions that are based on the analysis and evaluation of data increases the likelihood of producing desired results for all our stakeholders. We believe that evidence-based decision making will give us improved operational effectiveness and efficiency.



8. Supplier relationship management

For sustained success, we shall manage our relationships with interested parties, such as third-party suppliers. We believe that effective supplier relationship management enables us to enhance performance whilst minimizing any introduced risk exposure from external sources.



MKBarrel Trading FZCO

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